



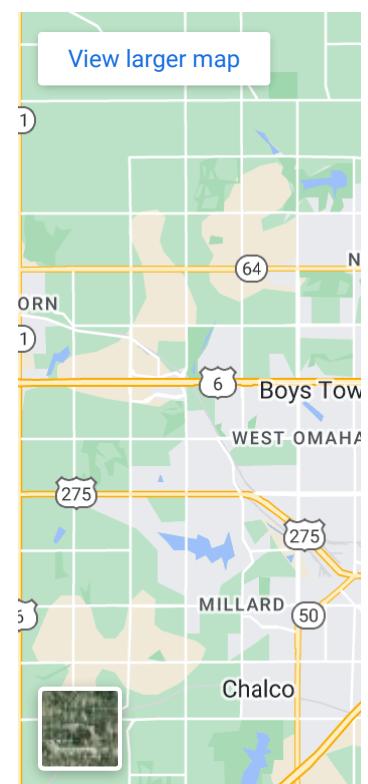
Where Is Radisson Hotels Corporate Office Headqua

Radisson Hotels Headquarters Address and Contact



- Address:** 3814, 11340 Blondo St, Omaha, NE 68164, USA
- Phone Number:** [+1\(888\)288-8889](tel:+1(888)288-8889)
- Fax Number:** 402-498-5090
- Email:** service@radisson.com
- Number of Employees:** N/A
- Established:** 1909
- Founder:** Pierre-Esprit Radisson
- Key People:** Trudy Rautio, Denise Estefan Litten

Radisson Hotel



Radisson Hotels Headquarters Executive Team

Name

Denise Estefan Litten
Shelly Irrgang
Nancy Johnson

Title

President of Radisson Hotels La
Vice President of Sales for Radis
Executive Vice President for Mic

About Radisson Hotels, History and Headquarters Info

HISTORY

Radisson Hotel is an international hotel situated in Minnesota, United States and was founded in 1909. It is one of the largest and dynamic hotels in the world. The hotel is named after Pierre-Esprit Radisson, a French-Canadian fur trader and explorer.

ABOUT

Curt Carlson acquired the hotel in 1962. Radisson Hotels has its branches and franchises in 70 countries. Radisson Blu was one of the main brands of the hotel which was previously known as Radisson Blu. The first Radisson Blu hotel was inaugurated in 2011 in Chicago. Another brand Radisson Red first hotel opened in 2015 in London. The Radisson Red hotel is the first hotel of its kind in the world. The Radisson Blu hotel has opened its doors to guests since 2016.

SERVICES AND HEADQUARTERS

Radisson Hotel headquarters are located in Minnetonka, Minnesota, United States. The hotel has 1000 rooms and 100000 square feet of meeting space. The hotel has a restaurant, a bar, a gym, and a swimming pool. The hotel has set a target of 60 locations to achieve by 2020. The staff is committed to building relationships with guests and provide them with the best hospitality.

Radisson Hotels Headquarters Photos



-
-
-

42 comments

Newest ▾ comments first

Enter your comment...

Comment as a guest:

TERRORIZED BY YOUR MANAGER IN OHIO

cristina_marni@protonmail.com

[Submit comment](#)

Thank you, TERRORIZED BY YOUR MANAGER IN OHIO! Your comment has been submitted for this changes or delete your comment, contact us. Would you like to share this

TERRORIZED BY YOUR MANAGER IN OHIO

September 14, 2022

This comment is awaiting moderation

Radisson Country Inn & Suites Macedonia Ohio new Franchise owner, "Mike" has implemented policies that specifically violates the Federal Americans with Disabilities Act but also encourages staff to trespass and commit theft against guests. I was prevented from departing the hotel by threatening me both verbally and physically as I was trying to pack my car AFTER I checked out. I attempted to escape with the aid of local police but apparently Sadie I because my 911 call for assistance in preventing her from further escalating against me in her falsely accusing me of pulling a gun on her. Her friends then vandalized my vehicle, I was arrested based on her false statements and now all video and audio tapes from surveillance cameras has somehow 'disappeared' so when I go to court tomorrow it will be interesting to experience? Put yourself in my shoes and you decide. My reputation IS my career and the Radisson flag may very well have just destroyed my life all because I pointed out that the restrictions against me because I have a service dog. I have been a decades long, doze of corporation but NEVER AGAIN. Again, the manager's name is SADIE SUTTON. I will have an affidavit statement of fact that includes Mike's discriminatory determination to steal from the corporation is responsible to make guests whole. Get in touch.

Terese

August 1, 2022

My sister and I stayed at the Radisson Hotel Duluth-Harborview and were treated very poorly. The room was disgusting. We were told that we would have to wait until the next day for human hair out of the box. We arrived and not even used our room. We were belittled by the front desk staff when we asked for a refund. We were assigned another room which had not been dusted for who knows how long. The bathroom was dirty and the door was opened and used. Many other things could be added but I just would not recommend staying there. It was the most stressful stay I have ever had at a hotel.

 [Reply to Terese](#)

Shannan Cutley

July 30, 2022

I am only having one problem and need to get in contact with Radisson rewards to see about getting a refund. I had a hard time on returning..

 [Reply to Shannan Cutley](#)

Dean Mason

July 23, 2022

The Radisson of today doesn't respond in any way. I had a terrible experience in Lincoln changed, dirt everywhere etc) And the corporates tell me to take it up with the locally ov at all. WTH... thieves stay somewhere else.

 [Reply to Dean Mason](#)

CAROL BARTKOWIAK

July 22, 2022

Well, how do I begin? July 10, 2022, my sister and I stayed at the Radisson Grand Rapid Michigan.

Here is my story. First, we were attending a concert in town that night. My husband cou book ANYTHING I do by calling the business directly, so I don't go through a third party. July 10, 2022.

I received an e-mail confirmation, October 11, 2021, when the reservation was made. Tl the top of the e-mail. Imagine my surprise when I arrived, giving the printed e-mail confi went through Expedia! Not ANY part of the confirmation did it say "Expedia." Because o the document. It did say ReservationDesk.com, but I thought it was from the Radisson i through a 3rd party anyway (Expedia.) It took an HOUR to get the reservation corrected card and name on the reservation (although I was the one that arranged it, my phone nu that I am handling with Expedia directly.

While we waited in the lobby, I commented to my sister about the awful chairs. Torn so

(Photo) I could not believe a Radisson Hotel would have nasty-looking chairs in the lobk company about them. I didn't realize this was just the beginning of an unpleasant exper

The very nice desk clerk, I believe her name was Wendy, helped in resolving the problem room number was 217?

The first thing my sister saw was "the Wilson – Castaway" handprint on the window. (P noticed the lamp, chair, and table pushed together into the corner. (Photo)

The first thing I saw was the closet door looking stained or just plain "unclean." (Photo) night stand between the beds was unclean. (Photo) I also seen the bathroom counter, h I will say the beds were nicely made and the toilet was clean.

We dropped off our things and called for a ride to the concert.

As we walked down the hallway, we noticed the stairwell door looked disgusting and ur (Photo) The trim on the corners of the elevator were chipped and old. (Photo) The fire e The floor numbers above the elevator door looked a bit nasty, like they don't ever get cle

We left for the concert. When we returned, we called down to the desk clerk, now a mar have night stand cleaned. He asked if we wanted another room. We said we did. So, we 209?

UGH. This room really wasn't any better! I noticed right away the night stand in this roor called the desk clerk to have it cleaned. He came personally and cleaned it. Apparently, it to look any better! Also, we showed him the carpet that had obviously not been vacuu the carpet in front of the night stand. (Photo) Again, the beds and toilet were clean. He t cleaning staff about it. Did he? We will never know.

After he left, my sister spoke to me and asked me to sit on the toilet with the bathroom closet. WOW!! Under the bottom shelf was a hole. A BIG one. (Photos) YIKES! We tosse actually be spying on the bathroom with a hole like that! It was a DIRECT SHOT into the bathroom shut the door? Then while we were climbing into the beds, she mentioned the the thought!

I mentioned I could not BELIEVE a RADISSION hotel would be so neglected and disgusting. It may have been nice in 1992 but certainly not now!! I will never stay there again.

In this day of Covid, when EVERY public area in hotels and restaurants, etc. should be cleaned daily, I cannot believe the filth in this hotel! Lack of staff, yes. But, just making beds and cleaning is not enough. An inspector may shut this place down if they knew about these things (and what about the reviews before I wrote this letter. Radissons everywhere have declined. Even the Grammys comments as being awful.

These hotels do not just run down overnight. I feel the decline is the neglect of the corporation and the individual franchise management. You can blame it on Covid. You can blame it on the lack of staff. But that has only been the case in the last TWO years. It has taken many hotels in a state of derelict.

I will NOT stay at a Radisson Hotel again. Even a Super 8, Motel 6, or America's Value Inn. I will leave reviews on any media outlet I can find.

 [Reply to CAROL BARTKOWI...](#)

Alan R Bialeck

July 20, 2022

I was subject to a scam run out of the Radisson Blu Waterfront Hotel in Stockholm Sweden. I requested a car for July 5th at 3 pm to drive me to the pier where my cruise was leaving. The hotel reconfirmed my request. At 2:50 pm a hotel employee introduced me to my driver in the lobby. The driver took me to a local ferry landing and insisted I get out. When I asked to be taken back to the hotel, the driver refused. I found a nearby restaurant who called me another cab. The same driver showed up. My choices were limited. The driver drove me to the wrong pier. I argued with him but to no avail. I went to the cruise line at the pier where my cruise was leaving from; it was about a half mile away. I got another cab waiting nearby.

5 minute trip he charged me close to \$50. As my cruise was leaving I paid the amount. out of your Stockholm hotel and the scam involves a hotel employee, a cab driver, a res cab driver. The hotel should have tapes of me being introduced by the hotel employee t and told them of the incident they said it was not their problem. When I asked to speak It is a disgrace for this type of activity to occur at a major hotel.

 [Reply to Alan R Bialeck](#)

Mindy R Schlagal

July 11, 2022

I just thought you would want to know I had the most horrible experience with your hotel most disgusting experience all the way down from the room to the food down to the hotel sleeping outside of my door in not being told I was being charged a 100 extra dollars or pay whenever I checked in because they needed to make sure nothing would get damaged was black people here in my bed I'm doing it say everything else we're seeing going on

 [Reply to Mindy R Schlagal](#)

Phil brat

July 3, 2022

We stayed at your Radisson hotel in Central Denver Colorado we brought 15 families we stay from the toilet falling off the wall to the exhaust in the bathroom not working and our phone not working for 7 days and your maintenance crew couldn't even fix it I our telephone we should have got it for free there was theft in your parking lot it looks like a junkyard

would never stay there again out of three floors two floors ice machines didn't work and facilities were out of service I don't know how you guys run an operation like you do We will do our research before we waste the 5 to \$10,000 on the event at your facility and

 [Reply to Phil brat](#)

Sandra Garrison

June 26, 2022

Stayed at the facility in Jonesborough, TN for two nights last week. Woke the first morning to bugs. He called the main desk and informed them. They told him they'd check on it during the day. When he arrived back at the end of the day, he was informed that Terminix had been called and that they had cleaned the room and/or replaced used towels, etc. Had not even emptied the garbage. I had been home for 3-4 days, I woke to strange bites on my arms. Guess what?? My bed was infested.

That was the worst part. The carpets were filthy. The breakfast attendant spent her talk time telling us that the four cereal dispensers actually worked. There was barely any milk in the pitcher. The breakfast consisted of a few slices of French toast, some scrambled eggs and one sausage link.

On top of all that, I paid \$144.00 per night, per room.

That's the last time we'll ever stay at a Radisson property. BEWARE!!!!!!!

 [Reply to Sandra Garrison](#)

Michael

June 25, 2022

We stayed at your Comfort Inn in Helen, GA and were shocked and disappointed how you have photos. Comfort Inn is your name and represents who you are. It is your responsibility to fix this mess. If this does not happen, remove your name and sell it. I will never return and the reason is the same. The Comfort Inn disaster did not happen overnight as it has been going downhill for years with your properties. Don't you have an employee who inspects your properties? The condition of the property is inexcusable. Return the property to livable conditions and we may return.

[Reply to Michael](#)**Rod**

June 9, 2022

After being on hold with the corporate number and reading the said below comments submitted by a guest again at Radisson. I used to work for them in Bloomington MN, thought they were a standard hotel and have gotten worse for them. Too bad. I will tell anyone who will listen from now on.

[Reply to Rod](#)**William C Jacobson**

May 23, 2022

I stayed at the Radisson Hotel in West Sacramento June 10, 2022. Bates Hotel would have been better. The hotel was in substandard conditions:

Bathtub had scummy adhesive covering the bottom
Huge crack in the shower soap holder

Shower curtain rod moved 10 inches up and down (Wouldn't have showered in there an
Toilet tank covered with paint and leaning against wall
Sink plunger for stopping water in basin was broken
Sink faucet sprayed as much water sideways as it did down toward sink
Patched areas of walls were left unpainted
Hole above entry door knob was partially covered with masking tape (security – ha!)
Electrical socket would not hold plug in place (it would fall out)
3/4 inch hole above one electrical socket
Baseboards were disgustingly dirty
Rug had 3 foot rip
Air conditioner/heater was held together with tape
Fire alarm was missing (mounting bracket was on wall). If the fire marshal were aware
Shuttle service to airport was operational from 7:00 am to 2:00 pm according to the fro
when booking.
Obviously, we made other arrangements to get to the airport early the next morning for
We were planning to stay at the Radisson on our return from Europe on June 20. Slam c
If management is interested, (and I would hope they are) I have photos verifying the afc
hear from them

 [Reply to William C Jacobson](#)

Gloria Jones

May 17, 2022

I checked in 5/11/22 at country inn & suites Radisson Ontario CA. Once arriving in the r
Also shower wasn't clean and linen on beds had stains. The room I ordered was a two
front desk to notify them of the tv not working. The staff explained to me that it was an
Not a big deal to me but I did have a guest staying in the room. It was a concern for my

then I. Once I dropped my guest off to the room later on that night. Samuel changed my still not working. without my notice or even verifying with me If that's even what I had re conversation between my guest and Samuel the room was switched and my guest and the second room due to the circumstance and inconvenience. Unbeknown to me I then call from Araceli at 6 am telling me I would be charged for two rooms and I had to move two. That her manager Yani Lopez had authorized the charge to my card. Upon speakin very smug and not understanding to the miscommunication. Of the whole ordeal and si though I was abruptly awaken an startled out of my sleep and asked to leave the room. my room without my consent or as to why Yani Lopez was so condescending of her ap this issue can be resolved.

 [Reply to Gloria Jones](#)

Michel Bisson

May 3, 2022

I travel all over the world and stay in lots of different hotels but when I'm in Toronto The stay at.

My name is Michel Bisson am a platinum member with your hotel and I have stayed loy unless my client paying for my stay and they choose the hotel. I travel all over the world when I'm in Toronto The Park Inn Markham is the hotel I normally stay at.

I realize your Markham Park Inn hotel is going through new management. I tried to rene manager Sara Brar with zero success, she told me I have to guarantee 50 days a year. If approach the required days quite a few times over the years.

I always enjoyed staying at your hotel it's very well situated for what I do plus your resta go's out of her way for me every time.

Unfortunately I will be taking my business to another hotel chain as you're fully aware tl Again thank you for the wonderful stays at your hotel, thing I will miss the most is the re

management and staff who knew me by name the minute I walked in.

 [Reply to Michel Bisson](#)

Donna R Morris

May 2, 2022

This comment is regarding your Country Inn & Suites in Vallejo, CA. We spent two night
There were a number of issues that could be reported (no toilet paper, kleenex, glasses
would work only when set at 90 degrees, no housekeeping and no way to hang towels t
this comment is a safety/code violation which should be brought to your attention. Aro
noticed that the smoke detector was covered with plastic wrap – we removed it and the
front desk for assistance. We were instructed to return the plastic wrap to the detector
this saying a working smoke detector was a requirement to assure our safety while we
desk said he would try to reach the manager for guidance and call me back, but for futu
plastic wrap from a smoke detector, that the facility was still getting things together and
that would be a code violation and if necessary we would call the fire department. At th
maintenance person would arrive soon. He arrived and removed the battery, the chirpin
solved. We again objected saying it was not safe to sleep in a room without an operatin
got a new battery, installed it, and the detector worked properly. This obviously requires
level action. Thank you for your attention.

 [Reply to Donna R Morris](#)

John F. Glasner

April 14, 2022

Accommodations: Country Inn

Where: Paducah, KY

When : Saturday check inn April 9

Room: 312

Attempts to contact Mgt. Vick Patel Vick@starglobalhotels.com and phone numbers 21

How many times: 7 phone call and 4 emails TO NO AVAIL.

WHAT WERE THE ISSUES:

WHAT WERE THE ISSUES:

The room upkeep was terrible

- hall door squeaked
- hall door did not seal
- carpet condition was terrible, DIRTY
- sofa was DIRTY
- light in kitchen area BURNED OUT
- light in bathroom, burned out
- desk and wood cabinets well used, look terrible
- bathtub was chipped around drain
- bathtub floor was in need of REPAIR
- was basin in bath was chipped
- drain in kitchen area was in NEED OF CLEANING SCUM
- air filter cover either was full of rust or filled with mold
- shower head was in NEED OF BEING CLEANED, MOLD AND DIRTY
- CLEANLINESS IS NOT A STROMG SUIT
- dark spots in bed – PROBABLY BLOOD

 [Reply to John F. Glasner](#)

Johnny Carson

March 7, 2022

Sound like it is time to teach these mother fuckers a lesson country wide.

When in a Radisson property just totally fuck up their public restrooms, trash the fuck o

Then trash whatever else you can on the property, do this nation wide until they get off the shit.

What else do you expect when you have useless fucking cunts running the corporate of

 [Reply to Johnny Carson](#)

Dave Brennan

February 11, 2022

Country Inn and Suites in Chandler AZ is a dump!

 [Reply to Dave Brennan](#)

Suzy Pliler

November 19, 2021

Staying at the Casa Grande, AZ hotel. Breakfast is an embarrassment.. it's cold. No one the abuse from a guest. They actually have uncovered food with no heat underneath. M

health department. No one in the breakfast area. It was empty. I guess all the other guests come again. Please do something Raddison.. totally a very bad look for any hotel no matter the property is in. Treating 'paying guests' like this is bad business. I can't believe I am eating unacceptable food. I definitely would blame the local management for this – employee

 [Reply to Suzy Pliler](#)

Art Ridgway

November 17, 2021

I made a reservation on 16 Nov for a 17 Nov check-in (check-out 18 Nov) at the Jonesborough property. I was informed that this reservation was interpreted at your end to have been already considered a no-show. We were enroute to Jonesborough, we received a call telling us the party we were headed to see had been taken to the ER, thus our visit was not sustainable. I called your 800 number to cancel my reservation. I expressed this situation constituted a legitimate emergency but was told "No cancellation" by the (her) manager and was then spoken with by another agent. I again stated the request was to cancel my reservation. She flatly and rudely said "Nothing I can do". I confess to having decried "This is BS!" (with a smile). My Confirmation Number (was) XJ628RK. Please communicate with me regarding this situation.

 [Reply to Art Ridgway](#)

James Wynn

November 15, 2021

Charged my account for a reservation already made thru a third party now I'm short funds. Asked to be compensated until I get my funds back a room for free.

place to stay the money I saved for my apartment is no longer...what should I do?

 [Reply to James Wynn](#)

Podgorny

November 9, 2021

We are at the Radisson Riverview in Grand Rapids. The hotel it's self is run down. The el is dirty. The halls smell. The restaurant and the bar is closed. Even though Your rate is t are rude. We have a room with a River view and the building next doors roof for this we the wall like this again

 [Reply to Podgorny](#)

Reginald Knight

October 24, 2021

To whom it may concern:

I recently stayed at the Baltimore Inner Harbor property. I was scheduled originally for tl unsanitary conditions and plumbing problems.

Upon check in, I was assigned room 1206. I learned it was infested with roaches when I were crawling all over the floor and countertops. I killed two, put them in a napkin and w another room 1614. It was even worse with more roaches and zero water pressure (video the toilet as it would not flush. When I returned to the front desk to complain I was told would not fix anything that day . I called corporate in the hope I could get some assistai corporate called the hotel. After 30 minutes on hold they hung up with zero action taker

packed my clothes in plastic bags as I don't want to import vermin into my home. I can't recall having a worse stay anywhere in my 40 years of travel, including military service. I assumed Radisson was a great hotel and brand; now I know that it is no better than bad. I look forward to hearing from you.

Reginald Knight

Rktheda@gmail.com

(757)746-4635

Sent from my iPad

 [Reply to Reginald Knight](#)

Eileen

September 25, 2021

Made reservation from 9-20-21 thru 9-26-21 in Fitchburg Wisconsin, made this reservation. When I checked in the lady at desk wanted me to sign I would not pet, I explained I have a service dog do you want to see papers, no I will put note in computer to move from 3rd floor to 1st floor because I had a dog, but did not have a room with a whirlpool tub and did not want dog hair in tub, I said well the dog is not going to check out because my dog was not a service dog, he had my husband so upset I ask him to leave, he had a brain injury and stress could cause seizures and he was breaking the law, I was going to sue him, so he went into his office and checked us out of motel, this was the very first time the corporate has not responded/ never again

[Reply to Eileen](#)**John Bussey**

September 12, 2021

I checked into your College Park Ga, Radisson Suites and was promptly charged a \$45.00 into the wound, I was charged a \$12.00 parking fee. What is more disturbing is that the price when I booked the reservation.(This smacks of being underhanded and dishonest) I understand the Covid issues but it appears you are profiting from less staff, less service. It might be well to be careful, the customers that currently think of Radisson when they begin to look at other chains.

[Reply to John Bussey](#)**Kenneth Roquemore**

September 11, 2021

Is this Radisson hotel in Buena Park, California a part of your franchise.? It's a disgrace name be abused like this?? I checked in to this piece of crap hotel because it was a Racism is a joke. TV's not working in a number of rooms, Air conditioning dripping, the pool is filthy, blinds are broken and won't close , A coffee maker and coffee but no coffee or cups in 1 Radisson. What is this. Why are you letting people get tricked into staying at this fleaabed disgrace. I asked that you please respond to this complaint.If it's not a part of your chain people are being tricked and it's giving your Radisson name a black eye. Truly disgrace

[Reply to Kenneth Roquemore](#)**Ks**

August 26, 2021

To

The MD country inn hotel jammu

Subject –compliant against Mr neeraj mishra (General Manager country inn by Radisso

Sir ,

Its is to bring into your notice that we have a corporate account with your hotel having a last six months and we have a pending contract till 31 march 2022.but your GM mr neeraj mishra is not available for us and also ask the other staff not to book rooms for us for no reasons .we had also approached your hotel for feasible hotel premises on a monthly rental 16000per month however , our staff was accommodated in the hotel premises .which was a clear violation of the verbal contract on the part of your hotel . in the lobby premises or coffee shop at the hotel to attend to our guests .which is absolutely unacceptable as a public place and any one can use its lobby and restaurants for attending to their guests despite the fact that we are regular and paying customers of your hotel still mr neeraj mishra is not available there .which deserve prompt and strict action on him and also unconditional apology for this issue at an appropriate from and before tourism department J&K case of enhancement of tourism.

[Reply to Ks](#)**Kristeen Latino**

August 20, 2021

My husband and I had the misfortune of staying at one of your property hotels, The Col Smithfield-Salem North Carolina. We checked in on August 2nd and checked out on Au During our stay we encountered a number of unsatisfactory service levels that I think yo something about.

First of all our room was NEVER CLEANED during the 4 days we were there! Given the C NOT be sanitized under the CDC safety guidelines. I have attached your Enhanced Clean were not put in place. What does your housekeeping people exactly do in your hotel all . Secondly, we had asked for clean towels and the response was due to Covid we don't h NO CLEAN TOWELS for your guests!

Third, there was supposed to be a continental breakfast and access to the pool. Again, the Covid.

The last encounter that put us over the edge was a huge water bug that crawled under . That was it! My husband said were packing up immediately and getting out of here..... I hope you agree with me that this type of service is completely unacceptable at so mai stay from the Radisson. I am very disappointed from this horrible experience.

I was supposed to receive a FULL REFUND which the hotel advised it would take up to 7 no one at the hotel will call me back.

I am requesting the entire refund as soon as possible to our original payment.

Thank you

 [Reply to Kristeen Latino](#)

Jen Joss

August 7, 2021

Stayed at Radisson in Iowa City/Coralville. One of my worst stays by far anywhere. You university hospital where a lot of people go for medical treatment, it would be clean. Nc our room, the faucet in bathtub was sideways and the shower head hadn't been cleaned

room and bathroom, personal products like shampoo and such were expired over two years. I asked for new ones and they also were expired. They smelled like vinegar. There was a liner for the ice bucket and it was dirty inside. The pool was dirty and people were eating signs said not allowed. Someone also did a farmer blow in the pool and it floated right in front of my doctor appointments and wanted a little relief which I didn't get. That's plain disgusting. Wow. He saw me see him too and no apology. People are disgusting which don't know if the department of health even cares but I will be sending a copy of my letter to the department of health. It's a complete joke and waste of money. Going to be very unhappy if I get sick.

 [Reply to Jen Joss](#)

Mya

September 7, 2021

I had ants in my room. Hundreds of tiny ants.

 [Reply to Mya](#)

JF

August 3, 2021

Radisson's Best Rate Guarantee is a hoax. Turns out it only applies if the rate you book administrators get round to checking it, which in my case was four days later and the hotel found, and documented, the \$200 cheaper rate —had sold out of the room category. So in emails, they offered me a paltry 7500 points as settlement- for a guarantee that in this case completely destroys my faith in Radisson, and I will therefore be going back to Hilton, I will be going back to Hilton.

[Reply to JF](#)**Brian**

August 3, 2021

I stayed at Country Inn BWI near Baltimore MD and they charged my debit card \$30 for it....the next day the hotel charge \$51...wait for it....the next day \$83....wait for it...the next day \$210 for incidentals that I did not authorize. I am homeless and I go to hotel to ho Bank of America or this hotel. I waited for a week to get back my money that I did not authorize. I will never go back here ever again never.

[Reply to Brian](#)**Starla Anyansi**

July 29, 2021

To Whom It May Concern:

On July 22-24, 2021, I reserved (via Priceline) a room at your Radisson Hotel @1775 Pennsylvania Avenue, Washington, DC 20006. I reserved a room for \$120.00 per night.

Upon arrival, I noticed the hotel's age. The lettering for name of the hotel had obviously been painted over. The building appeared to be crumbling. I gave it the benefit of the doubt. The front desk attendant was very nice and helpful. She told me she credited and corrected it. I asked the front desk attendant about their swimming pool was closed for reconstruction. This was not stated on your website when I made a reservation.

The bathroom sink was extremely clogged with a nasty slow drain.

The carpet was filthy with red stains and I discovered previous child's toy was left under indicating the floor had not been vacuumed.

All the

equipment in the weight room were broken.

There was no breakfast available for the guests, only coffee.

Entering the hallway on my floor, there was musty stench.

With the exception of the location of the hotel, I was very disappointed with my stay. I spoke with Antonio and expressed the negative conditions of the hotel. He apologized and told me to offer me a discount on a future stay. I told him that the website photos and amenities are informed him that I will never stay at this hotel again or recommend anyone else to stay.

I feel my stay there was NOT worth \$320.84 and I was actually overcharged! & I should have been quoted by Priceline of \$120.00 per night.

Please advise.

Starla Anyansi

502-712-4540

 [Reply to Starla Anyansi](#)

Susan

July 26, 2021

I stayed at Raddison Sebastian Hotel in St. Augustine, Fl. Everything was wonderful, clear until I checked out I started receiving over 150 email spams per day!!! This has never happened to anyone else out there has had this experience? Other than that, a Great stay!

[!\[\]\(b6caec9f099fb8657f94ea092216c378_img.jpg\) Reply to Susan](#)**RENEE ANGRIMSON**

July 26, 2021

horrible radisson in Brooklyn center in mpls.mn.Walked into hotel it was so filthy.Got yo
OR ALARM CLOCK. I would not sit on the 2 chairs in the room.THE rooms were bad we
!!!!!!NEVER AGAIN

[!\[\]\(77e670be72de63f664b9f3cf25895195_img.jpg\) Reply to RENEE ANGRIMSON](#)**Melissa**

July 20, 2021

Fond Du LAC WI. RUN RUN RUN Worst service and definitely not clean. They seem to ta
common areas or their work station. No manager on duty. Tub stoped up shower curta
of bugs. Carpet so Disgusting left my sons feet looking like he had been outside all day
my money and thankfully they were all sold out (as if I wanted a different room) . I pac
stay at another one.!

[!\[\]\(3a91434fb6b4bec5a2c52d3fbe2b9c14_img.jpg\) Reply to Melissa](#)**Mike Jelsone**

June 21, 2021

The Radisson in Novi Mi. On Haggerty rd. Was filthy ! Room we booked was not cleaned room and hallway were stained,
Hallways stunk from someone smoking weed !
No manager on duty or contact available ! Given another room which didn't have the be
The air-conditioning barely cooled. Person at front desk
Was not experienced. Reported a baby roaming the hall crying for it's mother.
He said "what am I supposed to do "?
I wouldn't recommend this hotel to anyone.
Called the manager Andrew on Monday and was told the best he could do was give us a
Don't waste your money or time with this Hotel Chain !!!

 [Reply to Mike Jelsone](#)

William Martin

June 2, 2021

This is by far the worst hotel I have ever spent getting

 [Reply to William Martin](#)

Nia Martinez

April 29, 2021

They need to be shut down completely!! Such a health hazard 😤!!! I reserved a room or

downtown Chicago for my husband's birthday. I made it clear that we were celebrating that this was an experience for the both of us. I mean, I paid \$400 for the room so I expect more than 15 minutes. The room was DISGUSTING to say the least. You could literally see the dirt on the toilet and chairs. Hairs on the floor, dirt caked up on the table and the phone. The curtains were so dirty, you couldn't even enjoy the view if you wanted too. I had the manager come up to see this for themselves. She didn't seem surprised at all. She told me they had no other room available that I wasn't looking for another room here. But the kicker out of this whole experience was the housekeeping at the hotel. That they had left for the day. Really??? During covid??? I am reporting them. We left and had to drive all the way back home almost missing our flight. I have NEVER experienced anything like this before. I RECOMMEND YOU STAY ANYWHERE ELSE.

 [Reply to Nia Martinez](#)

Michael Clyce

April 17, 2021

My mother and I attempted to get off of the elevator to go to our room. We couldn't get past the dogs. There were two large mastiffs and another dog there barking and starting to come towards us. One mastiff was barking at us, another mastiff roaming free in the hall, and yet another one that lunged at us.

 [Reply to Michael Clyce](#)

Jesse Bibbs

June 21, 2020

If I could rate this hotel no stars I would!!!!

My husband and I decided on a spear of moment trip to take a ride from philly to B-Mor where back home within that same nite 😞.

The first room we was in the toilet wouldn't flush and there was no remote control ok he gave us another room. The second room smelled of cigarettes the lounge chair had sta backwards. On to the bathroom there was pubic hair on the toilet paper roll and in the c knobs was rusty and mildew was growing around the faucet, as I was wiping the toilet c that couldn't be removed the toilet was loose and needed to be replaced. After walking outside of the hotel traffic is unsafe there was weed Smokers and from the looks of it g Hotel!!!!

 [Reply to Jesse Bibbs](#)

PAUL CARPENTER

August 23, 2018

Hello my name is Paul Carpenter This past month, August11th or the 13th I made a res Menomonee Falls for August the 27th thru 1 September 2018 Unfortuall I did not reali fact had done an advance booking without any possibility of canceling if needed. This h completing this booking I had a death in the family which takes priority I have spoken to hotel in question and have been advised THAT THERE IS NO RESOLUTION TO THIS MA on I find this type of corporate attitude unacceptable Do you really think that Radisson i Seems to me after my conversation with your representative that there is absolute no le Am I wrong Please let know My e-mail address is mpstation@yahoo.com and you can c

 [Reply to PAUL CARPENTER](#)

Jeff

March 17, 2020

Hey Paul sorry to hear about your loss.....I recently stayed at a Radisson in Manhattan and when I checked out I realized that I had left a pair of Sneakers behind. I double back told the front desk and the Housekeeping 'Threw them out"....looks like we will be staying at another hotel.

 [Reply to Jeff](#)

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